

This Will Require

 Reductions in stocks - wholesale and retail and associated infrastructure



- Increased use of commercial supply systems - less duplication



- Improved data processes (ordering, payment, etc...)
- Reliable performance and better ways to measure performance
 - -- Consistently high quality parts
 - -- Time definite delivery
 - -- Value added services



- Partnership between customers, logistics providers and industry
- Overall agility to evolve with best commercial practices / markets
 - Tailored logistics support





Tailored Logistics Support





What DLA Is Doing

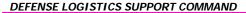
- Performing extensive research of existing and evolving commercial markets
 - Adopting best commercial practices



- Entering into long term business arrangements
 - Maximizing use of electronic commerce



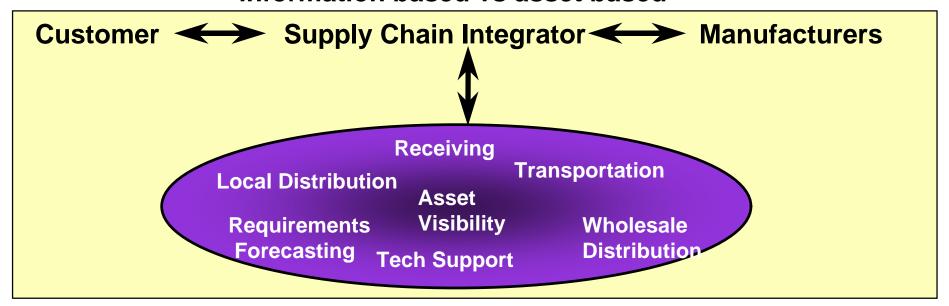
- Using performance based contract services
- Leveraging buying power
 - Evaluating impact on readiness, surge and sustainment for all proposed solutions
 - Emphasizing anticipatory services
- Measuring performance by individual customer
- Integrating supply chains





"Virtual" Vertical Integration

manage process participants rather than owning them information based vs asset based



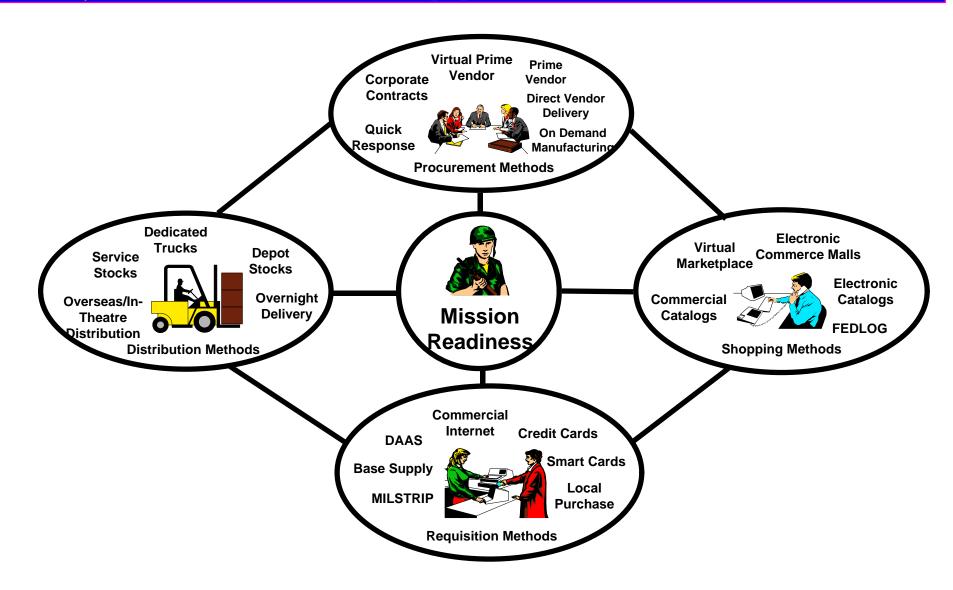
Goals:

- Reduce transaction time and costs
- Synergy provide efficiencies & services not available from individual process participants



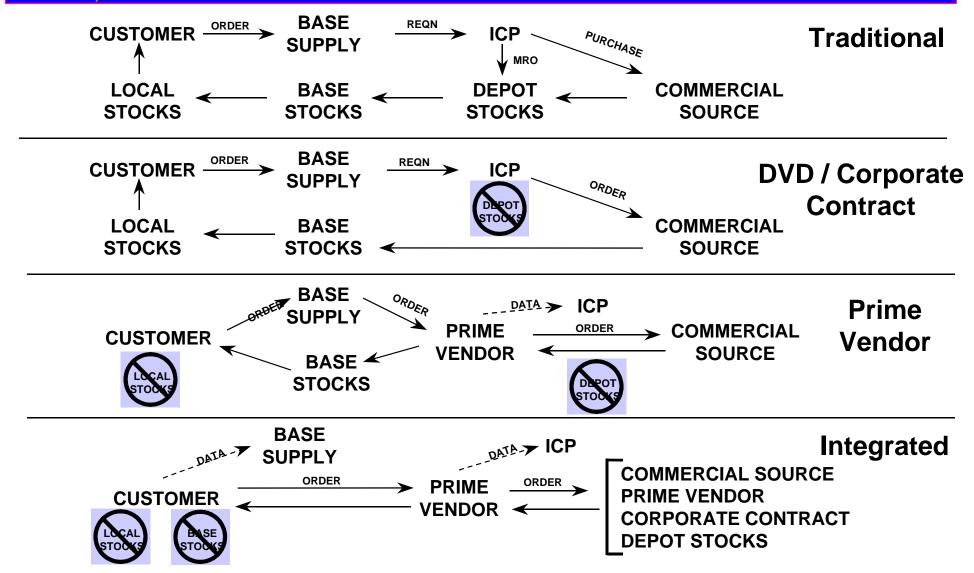


Supply Chain Integration Opportunities





Supply Chain Evolution





Applied Innovations

Manufacturing

Generalized Emulation of Microcircuits (GEM) - Replaces obsolete electronics On Demand Manufacturing (ODM) - buying flexible manufacturing capacity



Contracting

Corporate contracts - leveraged buying power Shared production agreements - surge capacity from commercial sources on Day 1 Credit card payment

Electronic Shopping

Electronic Catalog (ECAT)
Electronic Commerce Mall (EMALL)
PARTNET





Applied Innovations (Cont'd)

Prime Vendor

Pharmaceuticals
Med/Surge Supplies
Subsistence

MRO

Supply Chain Integration

Virtual Prime Vendor

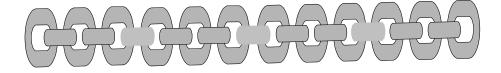
C-130 Hub & Blades

Bench Stock

Avionics

Aircraft depot maintenance at NADEP JAX

Airframe PDM at WR-ALC



Intelligent Partnerships

- DLA will act as the preferred supplier for consumables for :

C-17

M109 FOV

Apache Helicopter



Virtual Prime Vendor

Where we are

- Issued Broad Agency Announcement / Apr 96
- Award of C-130 Hub and Blade VPV contract 10 Oct 96 to Hamilton Standard (partnership with Derco)
 - -- Implementation Jan 97
 - -- Year one of Long Term Contract - \$22 million
- Other BAA proposals under evaluation



Program Manager DSC - Richmond

Where we are going

- VPV expansion to other Air Force Maintenance Shops
- VPV expansion to other MIL Service systems and maintenance facilities

C-130 Hubs and Blades

- 1600 plus NSNs
- VPV world wide distribution
- VPV forecasting, warehousing, distribution, expedited delivery, materiel and inventory management Contract Features:
- !00% availability stocked items
- Incentives for supply performance & price reductions in out years

Coming Attractions:

- Aircraft PDM at WR-ALC
- Aircraft Depot Maintenance at NADEP JAX
- Intelligent partnership arrangements for consumable parts support under MILSVC privatization efforts for C-17, M-109 Family of vehicles, Apache Helicopter



Virtual Prime Vendor C-130 Propeller System

Performance Metrics

METRIC On Demond	YEAR 1 6 mos - 85% 100% - 30 days	YEAR 2 18 mos - 95% 100% - 10 days	YEAR 3	YEAR 4	YEAR 5
On Demand Issue Rate	90%; 100% w/i ~	100%	100%	100%	100%
Retail Inventory	20 Days		Stock Availability stics Response Ti		
Level	30 Days	30 Days	25 Days	20 Days	15 Days
Returns Rate	5%	5%	Reduce by 25%	Reduce by 25%	Reduce by 25%
Price Reductions	Share 50% ea	Share 50% ea	Share 50% ea	Share 50% ea	Share 50% ea



Virtual Prime Vendor Benefits

DLA Benefits:

- Reduced wholesale inventory
- Reduced cost of doing business
 - One long-term contract vice many small contracts
 - Reduced Supply & distribution costs
- Increased sales through capture of local purchases
- Improved forecasting

Vendor Benefits:

- Long-term business assured
- Can plan long-term schedules, make long-term subcontracts, and make longterm investments

Savings based on total cost to customer, not just product price

Customer Benefits:

- Radical improvement in readiness capability
- Direct visibility and access to commercial assets
- Faster delivery (on-demand/24 hours)
- Reduced retail inventory
- Reduced handling/packaging costs (no 1 each mil pack)
- Reduced total delivered costs
- Reduced customer downtime for items awaiting out-of-stock parts
- Re-deployment of warfighter resources
- Value added services such as no hassle warranty on returns, technical support, and anticipatory services
- Improved forecasting



Maintenance Repair Operation Prime Vendor

Where we have been

- BRAC Item transfers to DISC Lumber, plumbing, HVAC
- USMC requested prime vendor for facilities maintenance supplies

- Market research revealed emerging integrated

supplier segment

Market Research/ Benchmarking

- Home Depot
- Lowes
- General Motors
- Xerox
- Saturn
- Disney

Results - high probability of dramatic improvement in customer satisfaction.

- Cost savings unknown
- Emerging nature of integrated supplier segment increases program risk



Sites

DISC / DPSC

- Initial pilot in Southeast U.S.. starting with Parris Island, Beaufort MCAS, Beaufort Naval Hospital, Camp Lejeune, Ft. Jackson
- Roll-out to other geographical regions

Where we are going

- Worldwide roll-out by geographic region
- Roll-out to additional sites w/i region
- Strong Support from OSD Mgmt Reform Memo #12 dtd 6/17/97

Statistics

- Est 75% buy-around (current local purchase)
- \$1 billion potential sales nationwide

Schedule

- Southeast award: 12/96
- Hawaii 12/97
- So CA & Northeast 1/98
- Remaining CONUS-3/98
- OCONUS by 8/98



Bench Stock Virtual Prime Vendor

Where we have been

- Fasteners large volume, low \$ value, wide range of customer needs requires new approach
- Partner with major fastener customers, starting with ALCs
- Bench stock operations identified as most promising area: archaic system, multiple stock levels, no item accountability
- Tap into Supply Chain Management sector providing supplies to

commercial airlines

Market Research/ Benchmarking

- Aviall
- Bell
- Delta Airlines
- Mac Air
- Boeing

Result - Good match between customer needs & commercial capability. High expectation of improved support and cost reduction.



DISC

Where we are going

- Selected Depot Maintenance Sites for Aircraft, marine and land vehicle systems.
- Operational bases

Statistics

OC-ALC

- Estimated Annual demands -106,000
- Number of NSNs -15,200
- Annual value \$22 million

Schedule

- Revised BAA issued 8/97
- Target award dates: NADEP - NI: Jan 98

ALCs: Mar 98

<u>Sites</u>

 Initial test sites: Oklahoma City-ALC, Warner Robbins ALC, Ogden ALC, NADEP North Island



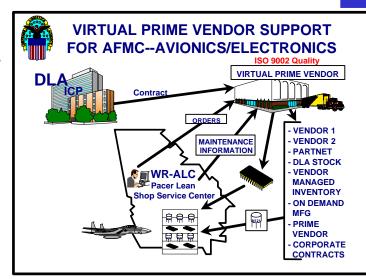
Avionics / Electronics Virtual Prime Vendor

Where we have been

- Discussed concept with WR-ALC, NSWC, Crane, NAWC, FISC Norfolk seeking pilot sites
- -- AFMC/WR-ALC agreed to be pilot site (Pacer Lean)
- Market research visits to major electronics parts distributors

Market Research:

- Top 25 Electronic Parts Distributors
- Visited:
- -- Zeus Electronics/Arrow Flectronics #1
- -- Hamilton Hallmark/AVNET #2
- -- Newark Electronics (Premier/Farnell) #3
 - -- Bell Industries #9
- -- Sager Electronics #21
- Distributor buys/stores/manages all parts for OEM at OEM's factory and supplies parts JIT
- Result: Good match between customer needs and commercial capability. High expectation of improved support and total delivered cost reduction.



Sites

DSC - Columbus

- Pilot site -- Warner Robins ALC
- Possible roll-out sites:
- -- Other ALCs
- -- Tobyhanna Army Depot
- -- NADEP, Jacksonville, FL
- -- NAWC/Hughes, Indianapolis
- -- Letterkenny Army Depot

Where we are going

Upon successful pilot demonstration, roll-out to all interested major customers

WR-ALC Pilot Site Schedule

- DSCC CBD Announcement 30 Sep 96
- Industry conference at WR-ALC -17 Oct 96
- Amended BAA issued 3 Jan 97
- Concepts papers submitted 28
 Feb 97
- Oral Presentations 30 Jun 97
- Target Contract Award(s) date -Feb 98

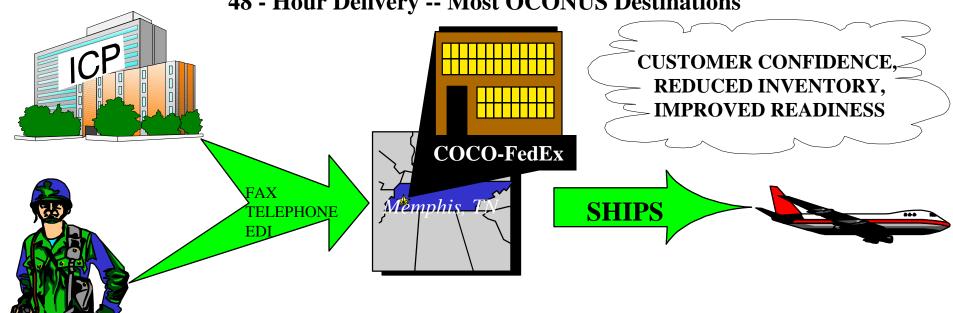
Sales:

Estimated \$10 million per year sales to WR-ALC Avionics / EW shops



DLA Premium Service

24 - Hour Delivery -- CONUS Destinations 48 - Hour Delivery -- Most OCONUS Destinations



What Premium Service Costs:

DEPOT RECEIPTSSTORAGEISSUETRANSPORTATION\$19.56\$1.29/Cubic Ft\$10.61+ Actual Transportation*

* GSA Contract Rates



Logistics Information Network (LINK)

- LINK provides asset and intransit visibility
- Before requisitioning use LINK to:
 - Get information about the item
 - See if surplus stock is available
 - Check wholesale stock availability
- After requisitioning, use LINK to track status
- Provides access to logistics information from thirteen systems including the services, DLA and GSA
- Point of Contact: J. Bulko/VPO/DSN 932-4804